

FAQs for Michigan.gov/CSHCS

Who's eligible for travel assistance?

Travel assistance is available to those clients enrolled in CSHCS, going to an authorized provider for the qualifying diagnosis. Travel assistance is available to those families lacking the financial resources to pay for all or part of the travel expenses and other resources are unavailable.

How do I get travel assistance?

Call your local health department CSHCS office **before** traveling. You can also call the Family Center at 1-800-359-3722 for assistance.

What travel reimbursements are available?

Reimbursement is available for mileage, lodging, parking and tolls.

Mileage is reimbursed \$.23/mile round-trip, from home to the medical facility.

Lodging is reimbursed up to \$32.15/night. Original receipts are required.

Parking and tolls require original receipts.

What if I have to take my child outside Michigan?

If you have prior approval for medical care outside of Michigan, travel assistance may be available. Call your local health department or the MDCH CSHCS Transportation Coordinator before traveling at 1-800-359-3722. In-State reimbursement rates apply. Airfare and car rentals may be available for reimbursement, depending on the situation.

How long does it take to process my reimbursement?

Please know it can take 6-8 weeks for full processing before you'll receive your check in the mail. You have 90 days from the last date traveled to submit your forms to MDCH.

What information will my local health department need to authorize travel?

Your local health department CSHCS office will need to know the authorized doctor or facility you're visiting, along with the location/city. They will need to know the specific dates of your travel and the appointments' reason (the health department will need to verify the appointment is for the qualifying diagnosis). The health department needs to be as specific as possible on the authorization forms, so the more information you can give them, the better.